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MISSION

The objective of VDL Wientjes Emmen is long-term continuity to provide the greatest possible security to employees, financiers, customers and suppliers. This objective can be achieved by generating sufficient return each year. By means of a contextanalysis risks and opportunities are monitored frequently and if necessary, goals are adjusted. In improving the return and results, a number of core points and principles are taken into account. The most important core points are:

Customers:

- VDL Wientjes Emmen is a supplier of high-quality plastic products to industrial customers.
- VDL Wientjes Emmen strives to comply as well as possible with its customer's wishes in respect of logistics (packaging, kan ban, communication, etc.).
- VDL Wientjes Emmen also intends to continuously strive to improve the quality of its products and processes.

Personnel:

- Health, welfare and safety of the personnel is an important attention point at all decision moments.
- In respect of discrimination, child labour, human rights and forced labour, we operate according to Dutch and European law. These issues are monitored by us, with considerable attention.

Suppliers:

- In selecting suppliers, innovation and flexibility are considered important. Environmental aspects and the environmental policy of suppliers are important criteria in selecting and/or evaluating suppliers.
- In respect of discrimination, child labour, human rights and forced labour, our suppliers are screened according to local law. We also operate our own standards and values that weigh heavily in assessing the points referred to above.

Techniques:

- VDL Wientjes Emmen strives to achieve and/or maintain a position with the processing techniques it employs such that the company exercises a clear influence on the market.
- VDL Wientjes Emmen is constantly alert to the opportunities for guaranteeing longer term continuity using new techniques in comparable markets.

Innovation:

- VDL Wientjes Emmen strives to stand out in the supplier market for high-quality plastic products through innovative thinking ((co-maker, co-designer, system supplier), quality and flexibility.

Efficiency:

- VDL Wientjes Emmen will continue to strive for product and production optimisation with a view to maintaining and extending its position in the market.

Drawn up by / authorised: Manager Quality Managing director	
Owner : Managing Director	Subject: Mission



Quality manual

VDL Wientjes Emmen

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Environment:

- In its policy, VDL Wientjes Emmen takes account of the environmental aspects relevant to VDL Wientjes Emmen. This means that from the design of the product through to the actual production, packaging and transport, the company strives for the most optimised possible environmental management.
- VDL Wientjes Emmen strives to operate in an environmentally-responsible manner. The rules contained in environmental legislation provide a framework within which all work is carried out. Our responsibility for the environment means that further-reaching measures have been and will be taken.
- VDL Wientjes Emmen will as far as possible avoid the use of toxic substances. If the use of toxic substances is unavoidable, all necessary measures to protect the environment and employees will be taken.

Statutory requirements:

- VDL Wientjes Emmen will periodically monitor the applicable environmental permits and Decisions. The company operates a proactive response to changes in legislation and regulations.

CSR

- VDL Wientjes Emmen considers CSR as an integral part of the business policy. This means that CSR aspects are considered in decisions on organisation, process and technics. In our view on CSR we distinguish four aspects: employees/personnel, products and production process, suppliers and society.

The annual targets and accompanying actions are recorded each year in the annual plan. This annual plan consists at least of the points for attention specified in this mission, and is the basis for the implementation of improvements/alterations which are monitored a.o. in the context analysis. Progress monitoring takes place during the periodic management review.

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